

Annual Report



First for electrical safety information

About Electrical Safety First

Electrical Safety First is the UK charity dedicated to reducing deaths and injuries caused by electrical accidents. Our aim is to make sure that everyone in the UK can use electricity safely.

We campaign on behalf of consumers and electrical trade professionals to improve safety regulation and ensure that messages are appropriate, up to date and well communicated. We provide expert information and advice to help people protect themselves from faulty, damaged, sub-standard and poorly maintained electrical installations and appliances.

The Electrical Safety Council became Electrical Safety First in March 2014

We are recognised by government and industry as the leading campaigning charity and technical authority on electrical safety.

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Chairman's Report

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Having served as a Trustee for the previous 12 years, it is a great honour to introduce my first report as Chairman of Electrical Safety First, especially at such a busy and exciting time for the Charity.

The last year has been fascinating. Our recent rebrand not only enhanced our ability to engage with consumers, but it also presented us with an opportunity to revisit our five year strategy. Currently at its halfway point, we have been able to review the strategy to ensure that it is still relevant and in line with our greater emphasis on campaigning activity.

Despite this new look, the Charity has retained its continuing commitment to building stronger links within the electrical industry. We are supporting the 'Registered Competent Person Electrical Mark', a new mark promoted by all government-approved scheme operators in England and Wales, which will make it easier for consumers to find a registered electrician local to them.

Electrical Safety First's ability to support this cross-industry initiative has been greatly facilitated by our joint venture with the ECA through Certsure LLP. Since its launch, the joint venture has allowed us to concentrate on raising awareness amongst consumers and has also provided a level of financial stability, which is most welcome in these uncertain economic times.

Throughout the year we have faced challenging trading conditions which have mirrored the wider economy. Yet despite these difficulties, I am delighted to report that the performance of the trading subsidiaries and the joint venture has been better than originally forecast for 2013-2014. This result has been enhanced by structural changes within the Charity itself, where a focus on developing in-house expertise has enabled us to reduce agency fees whilst still achieving our trinity of raising awareness amongst consumers, influencing government and improving industry standards.

I would like to thank the Director General of Electrical Safety First and the Charity's staff for their hard work during the past year. My thanks also goes to the Chief Executive Officer at Certsure and Ascertiva and her team, whose support has enabled the Charity to continue in its aims of ensuring that everybody is safe from the dangers that electricity can pose.

Bryn Walker

Director General's Review

2013-2014 was a year of change but also continuity. The Charity rebranded in order to become more consumer friendly, we have pledged to promote greater awareness of Part P, campaigned for greater safety in the private rented sector and also called for an improvement in the effectiveness of product recalls.

In one of the most significant steps in the Charity's history, 2013-14 saw the Electrical Safety Council become Electrical Safety First, 'the UK's electrical safety experts'. After 18 months of in-depth research and detailed consultation with the public, industry, government and other stakeholders, it was concluded that a rebrand was needed in order to affect meaningful behavioural change amongst consumers.

With this in mind, we set about creating a brand that clearly identified us as a campaigning, consumer charity. This will help us engage more effectively, not only with consumers on key safety messages, but also with government when campaigning to change relevant legislation.

The Charity might look and feel different, but our commitment to preventing deaths, injuries and damage caused by electricity is as determined as ever. In April 2013, Part P of the Building Regulations was amended. Whilst we welcomed attempts to make Part P less bureaucratic, we felt that the changes, particularly the reduction in notifiable work, could also put consumers at risk. As a result, Part P has continued to be an area of focus for Electrical Safety First as we maintain our dialogue with Government about the importance of safety standards and raising awareness amongst consumers.

This commitment to raising awareness was demonstrated by our support for a proposed single mark and register for approved contractors. In 2014, Electrical Safety First worked with all government-approved scheme providers in order to promote the 'Registered Competent Person Electrical Mark', designed to better protect the public from the dangers of employing unregistered electricians. Developing such industry partnerships is crucial, so I am delighted that our joint venture with the ECA, through Certsure LLP, has progressed well during the year and allowed us to further our consumer safety agenda.



In order to reach the greatest number of consumers, our work must reach beyond domestic installations and the electrical industry.

The Charity has also made huge strides in its campaign for improved electrical safety in the Private Rented Sector (PRS). In 2013 we published a report on standards in the PRS in conjunction with the Local Government Information Unit. The report, 'House Proud', to which two thirds of English councils contributed, argued that local authorities should be empowered to tackle poor standards in the sector. Great progress has also been made in Scotland and Wales, where our efforts to engage with Members of the Scottish Parliament, key stakeholders and Welsh Assembly Members has placed electrical safety in the PRS firmly on the agenda.

I was delighted to see progress in the Charity's three year product safety campaign, the main focus of which has been recalls. This was best demonstrated by our Product Safety Conference, held in May 2013, which aimed to evaluate the recall process with an audience that covered the whole supply chain. Discussion centred on protecting consumers by adopting a 360 degree approach with particular emphasis on traceability, followed up in 2014's conference, held in November.

None of what we have achieved this year could have been accomplished without the hard work and determination of the staff at Ascertiva Group Ltd, Certsure LLP and Electrical Safety First. Despite separate day-to-day roles, their collective efforts have been vital to our success so my heartfelt thanks goes out to them. A special mention must also go to our Trustees, whose strong governance, foresight and trust have enabled significant changes to the Charity that will ultimately put it in the best possible position going forward. There is of course much work still to be done, but if 2013–2014 is anything to go by then the Charity is an excellent position to help ensure that electrical safety comes first for consumers in the future.

Phil Buckle

Electrical Safety First Rebranding for a campaigning focus

At the end of March 2014, the Electrical Safety Council changed its name to Electrical Safety First, following a period of extensive research and consultation into what the public, industry, Government and other stakeholders thought about the Electrical Safety Council. We found that people were confused about what we do – some thought we were a trade association, and others thought we were part of Government.

As a result, we decided to change our name to make it clear that we are a consumer charity dedicated to reducing deaths and injuries caused by electricity, through our campaigning activity.

Our new brand has a clean and fresh feel, with some retro aspects. People told us they want us to keep things simple, to make it clear why the information is relevant to them to avoid using technical jargon when talking to consumers.

> Feedback showed a strong need for the Charity to have a consumer facing name and brand that reflects our progressive and campaigning ethos.

Raising Awareness



During the year, the Charity developed stronger messages for its media campaigns, generating over 1,150 pieces of coverage, including 10 national broadcast appearances and 16 national print articles. We worked in partnership with organisations including Shelter and the Child Accident Prevention Trust (CAPT), and were shortlisted for the Charity Times magazine's PR Team of the Year award.

The **Home Truths** campaign highlighted the dangerous lack of electrical safety regulation in the Private Rented Sector, revealing that more than two million private renters had expressed concern about electrical safety in their homes. Supported by Shelter, we called for the introduction of mandatory five yearly checks on the electrics in rented properties.

For **Electrical Fire Safety Week** we worked in partnership with DCLG's 'Fire Kills' campaign to raise awareness of the dangers of kitchen "grime fires" – with more than half of all accidental fires in the home started by kitchen appliances, the build-up of dust, dirt and grime is also responsible for thousands of serious burns and broken electrical appliances in the kitchen.

Two stories stressed the importance of using a **registered electrician** for work in the home. Don't DIY, launched around the August Bank Holiday weekend, focused on the blunders caused by people attempting to do electrical work themselves. And in November, we urged householders not to rely on the recommendations of friends or other tradespeople, but to always use a registered electrician.

There was still a lot of media interest in the issue of electrical **product recalls**. We provided expert speakers for BBC Breakfast, ITN News, You and Yours (BBC Radio 4) and Watchdog, as well as advising on and contributing to a Tonight programme special.

Beauty Burns

With nearly one in ten burns amongst children caused by hair straighteners, we raised awareness of the dangers and urged retailers and manufacturers to provide heat proof pouches with the products.

To support the campaign we developed a hard-hitting video that showed a doll's face melting, accompanied by the sound of a music box playing a lullaby and a baby crying. The message was simple: **Turn them off. Put them away. Pass this on**.

Within one month the video had received over 140,000 views on Facebook and YouTube.

We arranged to give away 1,000 heat-proof pouches to the first people to contact us in response to the campaign and received over 7,000 applications. The manufacturer agreed to provide a further 6,000 pouches for free.

As a result of the campaign, two manufacturers approached us with a commitment to include pouches with their products in the future. The campaign won the 'Best Use of Video category at Corporate Comms Magazine's 2014 Digi Awards.

www.electricalsafetyfirst.org.uk/ beautyburns Raising Awareness

The Charity online

This year we reduced our online marketing and refocused the budget towards digital campaigns as a more cost effective and impactful way of reaching target audiences.

Electric Chipmunks

Our short film took a quirky look at a serious subject, using Tara the chipmunk's untimely demise to warn against buying counterfeit or sub-standard electrical products. The video has been viewed over 60,000 times.

www.electricalsafetyfirst.org.uk/ electricchipmunks

Charley Says

To help launch the Electrical Safety First brand, we brought back the nation's favourite safety character for two new films that added new scenes to the original footage to share electrical safety messages. The first film looked at the hazard of overloading sockets and a second was released later in 2014. The films use the nostalgic appeal of the characters and the humour of the story to create a memorable message around the traditionally dry subject of electrical safety in the home. David Walliams provided the voice for Charley the cat and his little boy owner, widening the appeal.

So far, nearly 150,000 people have watched the film, and it has been shared on Facebook 6,000 times.

www.electricalsafetyfirst.org.uk/charleysays

A new consumer-focused website

Feedback received during the development of the new brand made it clear that our website did not reflect the campaigning focus of the Charity. People found it hard to navigate and were unsure as to which section to use. A new website was developed and launched at the end of March, making it easier for people to find the information relevant to them, and with a greater emphasis on campaigning activity.

www.electricalsafetyfirst.org.uk

We promote innovative safety design, influence consumer behaviour for buying safer products and tackle the issue of counterfeits.

Public Affairs Successes and progress

In **Scotland** our campaign for higher electrical safety standards in the Private Rented Sector (PRS) has been going very well. We successfully convinced the Infrastructure and Capital Investment Committee to recommend that requirements for five yearly checks of the electrical installation and any appliances supplied with PRS properties be incorporated into the Scottish Housing Bill.

In addition, our calls for these new measures gained support from a number of high profile stakeholders, including Citizens Advice Scotland, the Scottish Association of Landlords, Edinburgh Council and Chartered Institute of Housing Scotland.

During consideration of the **Welsh Housing Bill**, we successfully urged the Equalities, Communities and Local Government Committee to recommend that landlords be compelled by law to have their electrical installations and products checked on a regular basis. In addition, key findings from our 'House Proud' report, which we undertook in partnership with the Local Government Information Unit (LGiU), were presented at the Shelter Cymru Conference. Our campaigning continued to gather momentum at **Westminster**. During the year we secured a Westminster Hall Debate and an Adjournment Debate, focusing on the PRS and recalls respectively. We also drafted amendments to the Consumer Rights Bill that were subsequently debated in the House of Commons at Committee and Report stages.

In our first year of working at a **European** level, we successfully influenced new European regulations around product safety standards. We have also seen growing stakeholder support around our calls for improvements to traceability and market surveillance.

We gave both oral and written evidence as the Communities and Local Government Select Committee continued its ongoing inquiry concerning **Part P** of the building regulations, calling for Part P to retain its scope as far as possible and recognising the benefits of the current system of accreditation for electricians. We also met with Building Regulations Minister Stephen Williams MP to make the case for robust standards around safety and quality, and worked with industry partners to produce a White Paper covering key electrical safety policy goals.

Product Safety Campaign

Our three year product safety campaign was launched in 2013. It has three main areas of focus:

- Educating consumers to avoid product misuse
- Improving electrical product recall
- Improving the **traceability** of electrical goods

We continued with our screening programme, testing electrical products in an independent laboratory in order to assess the safety implications and compliance with UK product standards.

This year we investigated and raised awareness of the dangers associated with universal socketoutlets. As a result, corrective actions are in progress for sockets installed in a large brand hotel and hundreds of universal socket-outlet extension leads have been removed from the market.

We also investigated and raised awareness of the dangers of socket-outlets that incorporate USB **ports**, concerned that they could pose an electric shock or fire risk. All nine samples that were tested failed to meet one or more safety requirements of the relevant product standard(s). The results are being used to influence changes to the product standard (BS1363).

With a large number of cheap, poor quality and potentially unsafe **LED lamps** finding their way onto the UK market, we tested 10 random samples, mostly bought from online suppliers. They all failed the overall safety assessment and a further risk of electric shock was identified. As a result, corrective actions are now in progress for several UK suppliers and the test results are being used to build an awareness campaign and to support a PROSAFE joint action border control intelligence project.

We also tested a particular brand of **mobile phone charger** to support a trading standards enforcement action in Coventry. This should lead to a number of potentially unsafe chargers being removed from the market.

This year we investigated and raised awareness of the dangers associated with universal socket-outlets.

Improving Safety Standards

We campaign on behalf of consumers and electrical trade professionals to improve safety regulation and ensure that safety messages are appropriate, up to date and well communicated.

During the last year we have seen a number of successes in the improvement of safety standards.

Following January's Beauty Burns campaign, we influenced the development of new requirements for **hair straighteners**, to prevent burns. If successful, this will effectively require all hair straighteners to be provided with a heat proof pouch or other means to prevent access to hot surfaces after they have been used.

Findings from the product screening programme have led to a revision of BS 1363 to recognise 'high load' socket-outlets for **electric vehicles**, and the development of a business case for a new BSI standard for **travel adaptors**. A laboratory was commissioned to replicate the overloading of extension leads and **cable reels**. It showed that if the cable reels did not have thermal cut-out protection, they were likely to reach hazardous temperatures, resulting in damage and the potential to present a risk of fire or electric shock. Findings were shared with the UK technical committee responsible for the maintenance of the product standard, recommending that thermal cut-outs should be fitted into cable reels in order to reduce this risk.

We influenced the introduction of a new regulation on **supporting cables** within escape routes, to prevent premature collapse in the event of a fire. This will result in safer escape routes for residents, visitors and firefighters.

Following last year's investigation into the ignitability of plastic **fusebox enclosures**, we influenced a change to the Wiring Regulations, requiring fusebox enclosures to be metal rather than plastic. This represented a step change improvement in fire safety for householders.

New resources have been developed to support professionals with an interest in electrical safety.

For **landlords**, the 'Interim Checklist' can be used to carry out regular safety checks on rental properties, during the period between having a full Electrical Installation Condition Report (EICR) completed. The simple checklist is available as a free download at

www.electricalsafetyfirst.org.uk/landlords

An electrical product safety checklist has also been developed, to help **Trading Standards** Officers when they are carrying out market surveillance. It is intended to adapt this into a buyers' guide to support smaller enterprises.

Events

Our third Product Safety Conference was held in May 2013, its main focus was addressing the challenge of traceability and the recall process. Malcolm Harbour MEP CBE, Chair of the European Parliament's Internal Market and Consumer Protection Committee, gave the conference's keynote speech, stressing the importance and need for greater consumer protection and education.

Raising Awareness

Electrical professionals

Over 150 delegates attended, representing the whole of the supply chain, as well as the Department for Business, Innovation and Skills (BIS), Trading Standards and Fire & Rescue Services

In March we held a **round table** to discuss recall effectiveness and traceability. We were joined by representatives from the supply chain, as well as from BIS and Trading Standards. The key concern was, once again, the need for effective consumer education. As the round table was so successful, we organised a further event as a lead-in to the 2014 Product Safety Conference, held in November.

Our events brought together [professionals with an interest in electrical product safety and consumer protection.

Facts and Figures

Over the year, our **website** had just under a million visitors (966,257), viewing nearly two million pages (1,987,888), with 30% of visitors using a mobile device to access the site. The Landlords' Guide was the most popular consumer leaflet, downloaded 5,660 times.

Our consumer helpline took 622 calls.

Most popular queries:



Most popular pages:

2. Product Recalls - 59,285 views

1. Frequently Asked Questions, RCDs - 63,717 views

3. Find an Electrician - 59,169 views

Over 120,000 publications were downloaded, including 54,000 Best Practice Guides. BPG4 (Electrical Installation Condition Reporting: Classification codes for domestic and similar electrical installations) was the most popular, with 15,000 copies downloaded. We also received 2,220 emails asking for advice and requesting copies of our publications.

The **Home Improvement Grants Scheme and Electrical Fire Safety Fund** awarded £210,000 in grants to community groups and services, bringing the total amount of funding provided since the schemes started in 2009 to over £1 million.

29 successful applicants to the Electrical Fire Safety Fund shared awards totalling £130,000, with projects ranging from portable electrical appliance testing at car boot sales, to developing an e-learning resource on electrical safety for children aged 10-11. Funding via the Home Improvement Grants Scheme was distributed to 26 Care and Repair partners, who received a total of £80,000 for their work with vulnerable groups.

Ascertiva and Certsure Supporting Electrical Safety First

Our joint venture, Certsure LLP, and trading subsidiary the Ascertiva Group Ltd continue to support Electrical Safety First by providing funding for our charitable objectives.

ODC

Certsure LLP, the flagship entity created by the partnership between Electrical Safety First and the Electrical Contractors' Association (ECA) began trading on April 1 2013. Serving around 36,000 enterprises, Certsure has delivered a series of initiatives to promote the NICEIC and ELECSA brands.

NICEIC and ELECSA continued to offer certification services, Building Regulations Schemes, products and support to electrical contractors and many other trades within the construction industry. The NICEIC Approved Contractor scheme (which is operated under licence from the Electrical Safety Council) increased its roll of registered electrical contractors to 17, 776. And during 2013/14 NICEIC and ELECSA contractors issued more than one million Building Regulations Compliance Certificates. This year they launched an online certification system which makes the job of notifying and certifying work easier for contractors. NICEIC continues to be the leading certification body in the market for **Green Deal** installers with more than 1,000 firms registered. In addition NICEIC was named Certification Body of the Year at the Green Deal Awards 2014.

NICEIC continues to be a scheme provider for the Scottish Building Standards Certification of Construction (Electrical Installations to BS7671) Scheme. Currently there are 199 Approved Bodies and 111 Approved Certifiers of Construction registered with the scheme.

NICEIC also expanded its range of courses to reflect the changing nature of the market and now offers training in renewables, electric vehicle charging, home automation and data cabling, as well as specialist bespoke packages for organisations with large numbers of employees.

NQA continued to help its business customers globally to manage risk, improve performance and achieve best practice by providing independent certification, assessment, training and support services. NQA issued certificates in over 50 countries across the globe. More than 32,500 certificates have been issued globally.

Finance Report 2013-14

The summary group financial statements are not the statutory accounts but a summary of information relating to the group income and expenditure account, statement of total recognised gains and losses, consolidated balance sheet and cash flow statement, derived from the full audited Trustees' Report and financial statements of the Charity which were approved by the Board of Trustees on 11 December 2014. The Auditor's statement under Section 496 of the Companies Act 2006 was unqualified. Copies of the full financial statement will subsequently be filed with the Charity Commission, the Office of the Scottish Charities' Regulators and Companies House.

These summarised financial statements may not contain sufficient information to gain a complete understanding of the financial affairs of the Charity. The full audited Trustees' report and financial statements may be obtained on application to the Charity's head office.

Bryn Walker, Chairman

Independent Auditor's Statement to the Directors of the Electrical Safety Council

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We have examined the summarised financial statements of The Electrical Safety Council.

This statement is made solely to the directors, as a body in accordance with the terms of our engagement. Our work has been undertaken so that we might state to the directors those matters we have agreed to state to them in this statement and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity's directors as a body, for our work, for this statement, or for the opinions we have formed.

Respective responsibilities of directors and auditor

The directors are responsible for preparing the summarised financial statements in accordance with the requirements of section 427 of the Companies Act 2006 and regulations made thereunder and recommendations of the Charities Statement of Recommended Practice.

Our responsibility is to report to you our opinion on the consistency of the summarised financial statements with the full financial statements and directors' reports and its compliance with the relevant requirements of section 427 of the Companies Act and the regulations made thereunder. We also read the other information contained in the summarised annual report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the summarised financial statements.



Basis of opinion

We conducted our work in accordance with Bulletin 2008/3 'The auditors' statement on the summary financial statement' issued by the Auditing Practices Board for use in the United Kingdom. Our report on the full annual financial statements describes the basis of our opinion on those financial statements.

Opinion

In our opinion the summarised financial statements are consistent with the full financial statements and the Directors' Annual Report of the Electrical Safety Council for the year ended 31 March 2014 and complies with the relevant requirements of section 427 of the Companies Act 2006 and regulations made thereunder.

Chantrey Vellacott DKF LLP Statutory Auditor 12 December 2014

Overall Result

The Charity recorded net outgoing resources of £807k. This does not include the share of profits in joint ventures of £1,567k or the investment gains made over the year amounting to £345k.

Gift Aid of £2,309k (2013: £3,037k) has been generated by the Charity's subsidiaries.

Reserves have reduced from £6,398k to £3,703k mainly as a result of the pension deficit payment and other accounting charges relating to the pension deficit. Excluding the effect of these items, reserves increased by £755k (2013: £1,157k). These reserves are wholly unrestricted.

Income

Due to the transfer of trading activities previously undertaken by a wholly owned subsidiary to a joint venture with the Electrical Contractors' Association, the presentation of the results differs from the prior year. Total incoming resources of £11,217k comprised £10,912k from trading activity and £305k of investment income.

Expenditure

The transfer of charitable trading activities described under income has also impacted on the amounts shown as expenditure because expenditure within joint ventures is not included.

Within the Group all trading activities are conducted in Ascertiva Group Limited with the exception of the joint venture activities undertaken by Certsure LLP and in China by SNQA. Via a wholly owned subsidiary the Charity is entitled to 80% of the profits, later reducing to 75%, of Certsure LLP. The Charity's investment policy has as its objective "to produce returns and be a vehicle for holding the agreed level of Charity reserves".

Via another wholly owned subsidiary, the Charity owns 50% of SNQA.

Charitable expenditure incurred in the Charity amounted to £2,319k (2013: £2,718k). Governance costs were in line with last year at £225k (2013: £211k).

Fixed Assets

The majority of the Charity's tangible fixed assets comprise the land, buildings, furniture, equipment and IT hard and software used in the Group or within Certsure LLP (via formal lease arrangements) on a daily basis.

Pension Scheme

The pension scheme was closed to benefit accrual in February 2013. The pension deficit impacts the Charity's cash flows by the funding arrangements agreed with the Pension Scheme Trustees which currently comprise annual payments of £1,250k.

Outlook

Although trading conditions have been difficult, the Group's financial position remains satisfactory and the Charity intends maintaining its current range of activities.

Cash, Investment Policy and Returns

The Charity holds the majority of its reserves in a long-term investment portfolio of £8.2m managed by two investment managers. Overall cash and investment balances have decreased to £12,981k (2013: £14,431k) as the good investment performance which has increased the value of the investment portfolio has been offset by a decrease in bank balances.

The investment target return is, once any income

required has been taken, to maintain and where possible enhance the real value of the portfolio without taking unnecessary risks. A total return approach to investment is taken, i.e. generating return from income and capital gains and losses.

The investment policy is maintained under ongoing review in light of changing Group funding requirements, and portfolios are now balanced between equities, fixed interest investments, alternative investments and cash based on an intermediate risk profile. All income generated during the year was reinvested.

The balance of the Charity's investments relates to its trading subsidiaries and joint ventures.

Reserves and Risk Assessment

The agreed reserves policy has remained unchanged and states that reserves, which are defined as the Charity's and its wholly owned subsidiaries' cash and investment portfolio, amounting to two years' pure/discretionary charitable expenditure be maintained after provision for the next three years' pension deficit payments

Charity reserves are currently approximately 1.5 times this target.

Risk management processes are embedded in the day-to-day operations of the Charity and risk registers are reviewed regularly by management to ensure completeness and that the risk ratings and impacts remain appropriate.

Summary Group Income and Expenditure	

Account for year ended 31 March 2014	2014 £'000	2013 £'000
Fees and operating income	10,912	35,295
Cost of generating funds	(9,363)	(14,885)
Charitable expenditure	(2,319)	(19,866)
Governance costs	(225)	(211)
Other resources credited / (expended)	(117)	1,339
Operating surplus	(1,112)	1,672
Investment income	305	226
Group surplus / (loss)	(807)	1,898
Summary Statement of Total Recognised Gains		
and Losses for year ended 31 March 2014	2014 £'000	2013 £'000
Surplus / (loss) for the financial year	(807)	1,898
Share of profits in joint ventures	1,567	1,304
Pension adjustment	(3,800)	(4,800)
Net investment gains / (losses)	345	655
Net movement of funds	(2,695)	(943)
Fund balances brought forward at 1 April	6,398	7,341
Fund balances carried forward	3,703	6,398
Summary Consolidated Balance Sheet at 31 March 2014	2014 £'000	2013 £'000
Summary Consolidated Balance Sheet at 31 March 2014 Fixed assets and investments	2014 £'000 15,005	2013 £'000 15,045
Fixed assets and investments	15,005	15,045
Fixed assets and investments Investments in joint ventures: Share of net assets	15,005 1,344	15,045 1,040
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets	15,005 1,344 6,783	15,045 1,040 11,713
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year	15,005 1,344 6,783 (5,529)	15,045 1,040 11,713 (9,700)
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets	15,005 1,344 6,783 (5,529) 1,254	15,045 1,040 11,713 (9,700) 2,013
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets Pension liability	15,005 1,344 6,783 (5,529) 1,254 (13,900)	15,045 1,040 11,713 (9,700) 2,013 (11,700)
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets Pension liability Reserves	15,005 1,344 6,783 (5,529) 1,254 (13,900) 3,703	15,045 1,040 11,713 (9,700) 2,013 (11,700) 6,398
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets Pension liability Reserves Summary Cash Flow Statement for year ended 31 March 2014	15,005 1,344 6,783 (5,529) 1,254 (13,900) 3,703 2014 £'000	15,045 1,040 11,713 (9,700) 2,013 (11,700) 6,398 2013 f'000
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets Pension liability Reserves Summary Cash Flow Statement for year ended 31 March 2014 Net cash (outflow) from operations	15,005 1,344 6,783 (5,529) 1,254 (13,900) 3,703 2014 £'000 (3,535)	15,045 1,040 11,713 (9,700) 2,013 (11,700) 6,398 2013 f'000 (1,748)
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets Pension liability Reserves Summary Cash Flow Statement for year ended 31 March 2014 Net cash (outflow) from operations Returns on investments	15,005 1,344 6,783 (5,529) 1,254 (13,900) 3,703 2014 £'000 (3,535) 1,568	15,045 1,040 11,713 (9,700) 2,013 (11,700) 6,398 2013 f'000 (1,748) 2,076
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets Pension liability Reserves Summary Cash Flow Statement for year ended 31 March 2014 Net cash (outflow) from operations Returns on investments Net purchase of tangible fixed assets	15,005 1,344 6,783 (5,529) 1,254 (13,900) 3,703 2014 £'000 (3,535) 1,568 (34)	15,045 1,040 11,713 (9,700) 2,013 (11,700) 6,398 2013 f'000 (1,748) 2,076
Fixed assets and investments Investments in joint ventures: Share of net assets Current assets Creditors: amounts falling due within one year Net current assets Pension liability Reserves Summary Cash Flow Statement for year ended 31 March 2014 Net cash (outflow) from operations Returns on investments Net purchase of tangible fixed assets Transfer of assets	15,005 1,344 6,783 (5,529) 1,254 (13,900) 3,703 2014 £'000 (3,535) 1,568 (34) 425	15,045 1,040 11,713 (9,700) 2,013 (11,700) 6,398 2013 f'000 (1,748) 2,076 (384)

We provide expert information and advice to help people protect themselves from faulty, damaged, sub-standard and poorly maintained electrical installations and appliances.

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Principal Places of Business

Electrical Safety First

Registered Office Unit 331-3 The Metal Box Factory 30 Great Guildford Street London SE1 0HS T: +44(0)203 463 5100 E: enquiries@electricalsafetyfirst.org.uk

Scottish Office

The Walled Garden Bush Estate Midlothian EH26 0SD T: +44 (0)131 445 9223 F: +44 (0)870 040 0560

Certsure LLP and Ascertiva Group Ltd

Registered Office

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NQA Head Office

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